



Resilient Shield Consulting

Innovative solutions for demanding clients

Corporate presentation



Our strategic vision

Resilient Shield is positioned as a key partner for its customers in risk management and extended resiliency.

It provides innovative solutions that tenfold the ability of organizations to manage the most serious crises.

Heavily involved in the promotion of its areas of excellence, it offers a simple and pragmatic view.

It works for the benefit of the greatest number of organizations, whatever their size, their cultures and their geographic location.

Our areas of excellence

- Business Continuity Management
- Crisis Manament
- Risk Management
- Extended Resilience



Business Continuity Management (BCM) is a holistic management process that allows the organisation to maintain operational all critical activities even when impacted by large scale disasters.

Organisational Resilience is the **ability** of an organisation to **survive to major crisis or** disasters and to return to a normal situation.

It relies on Business Continuity Management to provide a reactive solution to disasters.

Resilient Shield amplified this concept by creating **Extended Resilience**.

It is the ability of an organisation:

- to anticipate disasters and crisis,
- to avoid them or to resist efficiently,
- to return to a normal situation.

It creates a harmonious synergy between methods of management (management of business continuity, quality management, safety, best practices in IT management, production management, etc ...) to provide an optimal response to the risks that are relevant to the organization.

It defines and implements a device consisting of :

- an organization combining responsibilities and roles to resources,
- technological and logistical equipments for the resumption of activities,
- Busines Continuity Plans (BCP) documenting strategies and processes to deploy.

Our core values

Professionalism

We sincerely believe in these five values.

Respect

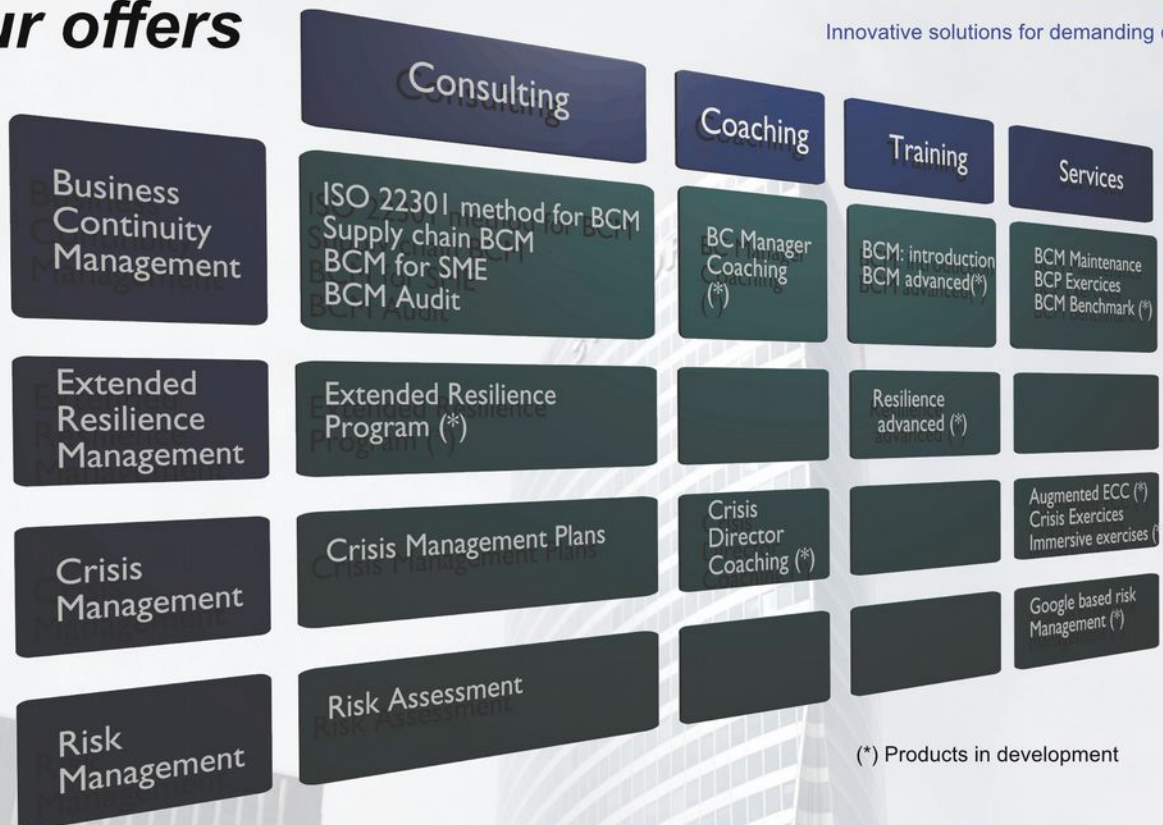
Innovation

Competency

Efficiency

They make us better in our relationships with our clients:

- Applying best practices pragmatically,
- Respecting our clients, their choices, their culture,
- Being at the forefront of innovation for the benefit of our customers,
- Capitalizing on experience over 18 years in business continuity and crisis management
- Applying a fair and adapted price,
- Retaining our customers through the quality of our services.



(*) Products in development

Whether you are a beginner or experienced professional of risk management, that your organization is a multinational or a Very Small Business, we always have an offer that suits you. We can also build a custom solution after an assessment of your needs.

Consulting

Our methods are proven to work.

They are based on the best market practices and recognized standards: ISO 22301, BS 25999, ISO 27001, ISO 27005, etc ...

Our methodological framework integrates over 18 years of experience in business continuity and the best international standards and tools.

Our "classic PCA" approach is comprehensive and modular. We provide advisory support on all phases of your project or questions you have selected:

- Needs analysis, risk analysis, impact analysis,
- Definition of continuity strategies,
- Monitoring of technical solutions design,
- Design of continuity plans and deploying solutions,
- Design of **Crisis Management and Crisis Communication plans**,
- Development of maintenance and exercising plans.

Our working methods are also innovative.

In particular, we adapted our tools to specific problems

- continuity strategies for supply chains
- Business Continuity optimized for SME: The solution in which small structures need is now more accessible.

Extended resilience, reinforces the most advanced organisations and enhance their performance . The extended resilience program includes effective methods to generate quick results and tangible benefits.

Our methods improve your organisation, your infrastructures and your teams. **Resilient Shield Consulting**

Innovative solutions for demanding clients

Our audit approach, in particular, not only focus on compliancy with standards but also evaluate weaknesses and highlights strategies for performance improvement.

Coaching and training

The human being is the core of (y)our business.

The performance of the organisation depends on him and his ability to excel.

Resilient Shield therefore has a range of offerings dedicated to him.

We train your staff to our business so that it can deploy our solutions in your infrastructure independently.

Our training integrate the concepts basic to advanced concepts and tools.

Knowledge "is not sufficient to control the resilience of your organization.

That is why we have also developed coaching programs for BCM Managers and Crisis Directors.

Trained to manage extreme situations, your staff will take advantage of its features to ensure the success and performance of your organisation.

We do more than train your employees, we help them to be the best.

Services

Your organization and its objectives are constantly changing. New activities, new products, new people, new equipment, ...

All your devices, for business continuity or resilience must remain operational and support this change.

All components - human, technological, procedural - should be tested regularly.

We have developed a range of services to help you ensure the maintenance in operational conditions of your plans and to perform regular exercises.

You can rely on us for the organisation, the monitoring and the implementation of tests and maintenance as you wish. We can focus on your infrastructure, your crisis management process or your business continuity plans ... or bring you a comprehensive support.

Resilient Shield has also developed the new generation of crisis management organisation. We have completely redesigned its processes, ergonomics and technological resources in order to make it really and fully operational.

Whatever the scale of the disaster, your crisis team will be ready and equipped to manage the situation with the Augmented Emergency Command Center.

The integration of innovative technologies - virtual and augmented reality, geographical data bases - with efficient crisis management procedures and organisation will be your key to your success.

MORE D'INFORMATION
IN OUR COMMERCIAL
BOOKLETS

Why will you choose us?

For our experience. We have more than 18 years of experience dedicated to business continuity and crisis management.

For our independence. Our judgment is driven by the benefit of the customer and is never altered by commercial imperatives.

For our prices. We adapt our standard pricing depending on the mission, its difficulties, its duration...

For our "Resilient Shield Network". Our policy is to provide our customers with the best skills for our missions. If we do not have, our network will provide them.

Because our selection is at the forefront of innovation and it will remain there.



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